



APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2028/2029

THE Water Services Regulatory Board (WASREB), under powers granted by section 72 (1) (b) and (2) of the Water Act, 2016, has approved the regular tariff adjustment for the area served by Naivasha Water and Sanitation Company (NAIVAWASCO).

NAIVAWASCO applied to the Water Services Regulatory Board (WASREB) for a review of water services tariffs for the period 2024/2025 to 2028/2029 in line with 72 (1) (b) of the Act. Public consultation on the NAIVAWASCO application was carried out by the requirements of section 139 of the Water Act, 2016.

Having considered the application, the written and oral submissions by all stakeholders and the current data, WASREB has determined that an upward tariff review is justified for NAIVAWASCO to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

1.0 Approved Tariff Structure for the period 2024/2025 to 2028/2029

1.1 Water Tariff

<i>Consumer Categories</i>	<i>Consumption Block</i>	<i>Approved Tariff</i>
	<i>(M³)</i>	<i>(KSh./M³)</i>
Domestic/Residential	1-6	110
	7-20.	120
	21-50	130
	51-100	140
	101-300	150
	>300	160
Multi-Dwelling Units	Per M3	130
Commercial/Industrial/Government/Institutions	1-50	130
	51-100	140
	101-300	150
	>300	160
Public Schools, Colleges and Universities	1-600	120
	601-1200	140
	>1200m3	160
<i>Consumer Categories</i>	<i>Consumption Block</i>	<i>Approved Tariff</i>
Post-paid Water Kiosks	Per M ³	100
Pre-paid Water Kiosks	Per M ³	100

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Sewerage Tariff

1.2.1 Consumers with a Water Connection

(a) Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories

(b) Disconnected water accounts shall be charged based on the average sewerage charges for the last three months before the disconnection.

1.2.2. Customer with no water connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic customers without a metered water source (Per single dwelling unit): KSh. 350 per month
- All other categories: 75% of the volume of water consumed as per the metered source of water, including boreholes, at the rates specified in (1.1) above

1.3 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the Water Services Regulatory Board (WASREB) regulations. The inflation adjustment shall come into effect every July of the tariff period, commencing July 2026.